



General

- Each standard subscription has a minimum commitment of 1 week. The plan is non-refundable or transferable.
- Payment must be made prior to the delivery of the food.
- Plans can be paused at request within reason, giving 7 working days notice.
- We may use any meal images you share with us on our social media, internal marketing and/or portfolio. Please advise us at the start of the plan if you are unhappy for your images to be shared. We will always seek final approval before posting anything on social media.

Food Allergens and Intolerances

- Clients must disclose any dietary requirements and/or allergies upon sign up.
- FOOD OF ZEUS cannot guarantee there will not be traces of the 14 key allergens listed by the Food Standards Agency in any of the meals. FOOD OF ZEUS cannot ensure all allergen requests can be met.
- FOOD OF ZEUS is not a 'free from' facility.

Deliveries

- Deliveries will be made every Monday & Thursday.
- Time and location for deliveries are agreed 24 hours prior. Any changes after the minimum period may result in additional charges.
- If after the delivery you find that any meals are damaged or are in an unacceptable condition, you must inform us within 24 hours and give us the opportunity to inspect the meal, providing a photograph in certain circumstances may be acceptable. If, at our discretion, we find that the meal delivered is not up to standard, we will compensate the cost of the unsatisfactory item to you. We will not be responsible for any meal which is damaged or faulty through your failure to store correctly.

- FOOD OF ZEUS are not liable for losses of meals once they have been delivered.
- It is your responsibility to ensure the meals are stored, handled and reheated correctly according to food safety regulations.
- We take every precaution to ensure our meals are prepared to the highest standard, however if at any point you are not satisfied with the quality of your meals, please contact us at katie@foodofzeus.com
- All meals should be consumed within 48 hours from the appointed day on the label. If this is not possible then they must be frozen immediately on delivery or destroyed.

Containers

- All containers must be returned cleaned. FOOD OF ZEUS then further sterilise them before they are reused.
- Containers are used for 6 weeks before being recycled. This is to reduce the environmental impact of the meal plan without putting the customer at risk.